We are delivering...

**Outpatient dispensing**

- **Expert patient care**
  The right medicines, in the right place, at the right time
- **Improved patient experience**
  Pharmacists having more time to spend with patients
- **Free up resource**
  Improved patient flow to support planned activity
- **Stock buy back**
  gives incredible financial benefit

**Discharge dispensing**

- **1 day**
  Reduce bed stays by one day per patient through community dispensing of discharge medicines, freeing up bed space
- **Cut costs**
  Medicine is dispensed at the hospital and sent to the patient’s local LloydsPharmacy or home

**Alternative homecare models**

- **9.5/10**
  Rating for patient experience when using an alternative service to homecare
- **50%**
  savings in the service cost

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Shaping the future of hospital pharmacy...

Outsourcing pharmacy services made simple through the NHS London Procurement Partnership framework

- **Outpatient dispensing**
  - £1.5 million average trust savings per year**
  - Patient wait times reduced to an average of 10 –15 minutes for their prescriptions†

- **Discharge dispensing**
  - Reduce bed stays by one day per patient through community dispensing of discharge medicines, freeing up bed space††

- **Alternative homecare models**
  - 9.5/10 Rating for patient experience when using an alternative service to homecare

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*Based on average spend of £6m on outpatient medicines, and analysis of current LLP contracts. This is not indicative or guaranteed.
† On average based on current LloydsPharmacy performance in hospitals.
† † Based on the dispensing of complex CDS trays in community vs in hospital environment. This is subject to analysis of the existing organisation’s dispensing performance.
◊ This is an indicative saving based on the service element of homecare only and it is not legally binding.
The Lord Carter Operational Review set out some key recommendations around hospital pharmacy.

As part of the Hospital Pharmacy Transformation Programme (HPTP) every chief pharmacist were asked to review the financial viability of outsourcing outpatient dispensing. This review also included alternative homecare models and discharge medicines being dispensed in the community.

To support chief pharmacists outsourcing within NHS Trusts, NHS London Procurement Partnership (LPP) had developed the Outpatient Pharmacy Dispensing Services Framework Agreement. This new national framework agreement enables the swift and efficient appointment of a pharmacy outsourcing partner. Supporting hospital pharmacy to improve patient experience and benefit from cash releasing savings much more quickly than initiating a full OJEU process.

The LPP framework agreement means:
• Appoint LloydsPharmacy via the LPP Framework Agreement

This framework agreement enables trusts to appoint an outsourced pharmacy operation within as little as 16 weeks. This means that your trust can enjoy all the benefits within the financial year.

The specification, whilst standardised, has sufficient flexibility for individual chief pharmacists to effect their own requirements.

The framework agreement enables trusts to appoint an outsourced partner at a much faster rate, it is estimated that from procurement to implementation, LloydsPharmacy can be operating on outsourced pharmacy operation within as little as 16 weeks. This means that your trust can enjoy all the benefits within the financial year.

The framework encompasses:
• Outpatient pharmacy dispensing
• Home delivery services
• Emergency department dispensing
• Discharge to take out or take away (TTO/TTA) medicines dispensing
• Provision of retail pharmacy

The LPP framework agreement is available to all NHS trusts and eliminates cost and complexity from the procurement process.

By selecting LloydsPharmacy as your pharmacy outsourcing partner LloydsPharmacy can be operating on outsourced pharmacy operation within as little as 16 weeks.

We’re already providing outpatient and discharge dispensing solutions to over 50 NHS hospitals across the UK, resulting in:
• An improved patient experience by cutting down prescription wait times.
• Improved patient discharge times as clinicians are redeployed back to front-line care.
• Freeing up resources so staff can focus on what they’re passionate about - patient care.
• Average of £1.5m in savings through managed pharmacy services.

We can deliver medicines directly to patients’ homes or to a local LloydsPharmacy.

• Outpatient dispensing
A better patient experience with prescription times at under 15 minutes allowing front-line care.

• Discharge to take out or take away (TTO/TTA) medicines dispensing
A better patient experience by cutting down prescription wait times.

• Home delivery services

Average of £1.5m in savings through managed pharmacy services.

2 – 4 weeks
Appoint LloydsPharmacy as your pharmacy outsourcing partner

12 weeks
Implement LloydsPharmacy as your pharmacy outsourcing partner

16 weeks
LloydsPharmacy can be operating on outsourced pharmacy operation within as little as 16 weeks.

A cost saving dispensary service

Outpatient dispensing
A better patient experience with prescription times at under 15 minutes.

Discharge to take out or take away (TTO/TTA) medicines dispensing

Home delivery services

LloydsPharmacy
Awards Supplier 2017

A fully functioning OPD service in as little as 16 weeks.

Reduced prescription wait time at an average of 10–15 minutes.

Consultative savings, within the financial year.

LloydsPharmacy
Awards Supplier 2017

FREEING UP RESOURCES SO STAFF CAN FOCUS ON WHAT THEY’RE PASSIONATE ABOUT - PATIENT CARE.

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